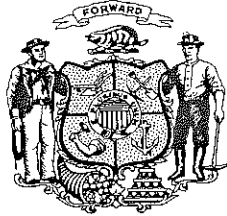


STATE OF WISCONSIN

SENATE CHAIR
MARK MILLER

317 East, State Capitol
P.O. Box 7882
Madison, WI 53707-7882
Phone: (608) 266-9170



ASSEMBLY CHAIR
MARK POCAN

309 East, State Capitol
P.O. Box 8952
Madison, WI 53708-8952
Phone: (608) 266-8570

JOINT COMMITTEE ON FINANCE

MEMORANDUM

To: Members
Joint Committee on Finance

From: Senator Mark Miller
Representative Mark Pocan

Date: July 26, 2010

Re: Department of Workforce Development Update on Unemployment Insurance Program

Attached is a report on the Unemployment Insurance program from the Department of Workforce Development.

As required by the motion passed under the January 14, 2010 s. 13.10 meeting, Wisconsin Department of Workforce Development has prepared the Unemployment Insurance program 2nd quarter chart updates to share with the Joint Committee on Finance.

This report is being provided for your information only. No action by the Committee is required. Please feel free to contact us if you have any questions.

Attachments

MM:MP:jm

Department of Workforce Development
Secretary's Office
201 East Washington Avenue
P.O. Box 7946
Madison, WI 53707-7946
Telephone: (608) 266-3131
Fax: (608) 266-1784
Email: sec@dwd.wisconsin.gov



State of Wisconsin
Department of Workforce Development
Jim Doyle, Governor
Roberta Gassman, Secretary

July 22, 2010

The Honorable Mark Miller
Wisconsin Senate
PO Box 7882
Madison, WI 53707

The Honorable Mark Pocan
Wisconsin State Assembly
PO Box 8953
Madison, WI 53708

Dear Senator Miller and Representative Pocan:

As required by the motion passed under the January 14, 2010 s. 13.10 meeting, Wisconsin Department of Workforce Development is pleased to provide these Unemployment Insurance program 2nd quarter chart updates to share with the Joint Committee on Finance. Our report of April 14, 2010, provided the 1st quarter measures and program background.

Please contact me or UI Administrator, Hal Bergan, if you should have any additional questions.

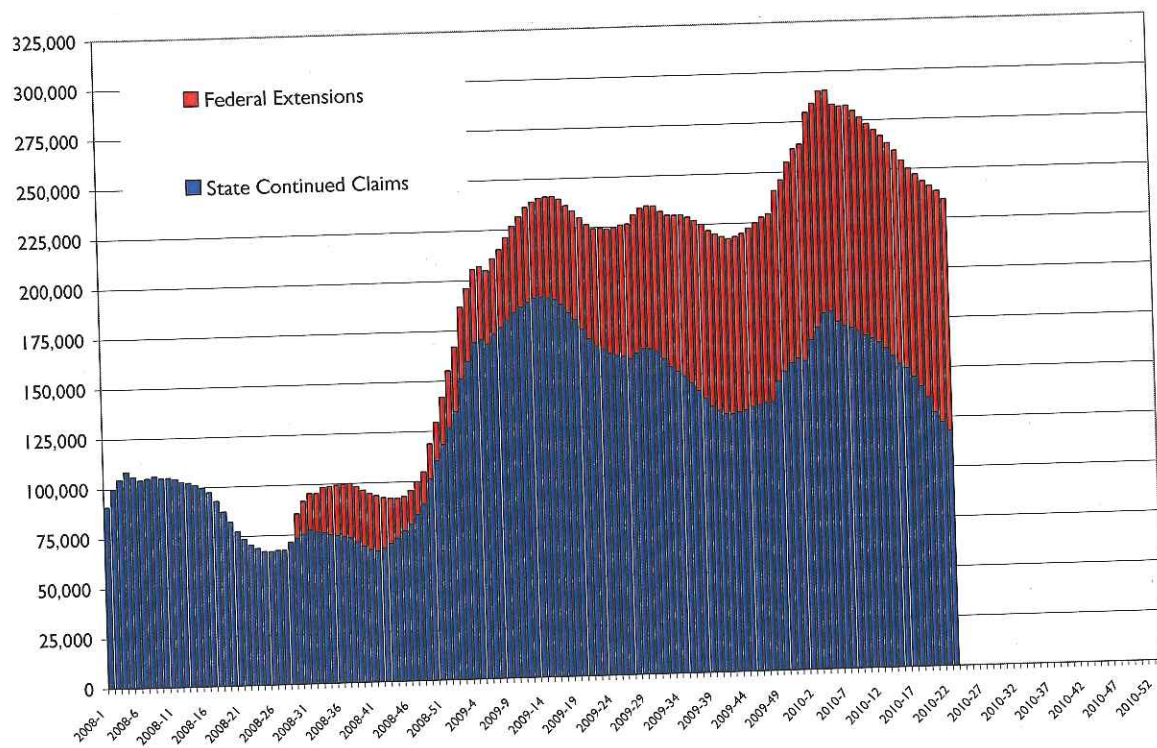
Best regards,

Roberta Gassman
Secretary

Enclosure

cc: Dave Schmiedicke, DOA

Four-Week Moving Average of Continued Claims for Unemployment Insurance - Wisconsin
Including Federal Extensions



Source: DWD, Division of Unemployment Insurance

Program Participation

Individuals Paid

Thru w/e	06/26/10 (wk 26)	(wk 13)	Change from wk 26 to 13	01/30/10 (wk 05) highest wk 2010
Regular Benefits	88,420	134,861	(46,441)	147,237
EUC	29,275	43,649	(14,374)	50,254
EUC Tier 2 (incl. 14th wk)	20,100	27,342	(7,242)	27,291
EUC Tier 3	23,166	27,998	(4,832)	24,329
EUC Tier 4	7,830	-	7,830	0
Extended Benefits	228	1,242	(1,014)	4,622
High Extended Benefits	97	4,533	(4,436)	3,973
TOTAL Individuals	169,116	239,625	(70,509)	257,706

Weekly Totals

Week 14	234,039
Week 15	227,212
Week 16	214,802
Week 17	213,589
Week 18	219,906
Week 19	215,810
Week 20	213,540
Week 21	214,083
Week 22	209,024
Week 23	192,917
Week 24	196,217
Week 25	184,411
Week 26	169,116
Total	2,704,666

April

Dates: 3/29/10 - 5/1/10					
Calls	Total Calls	Received in Queue	Agent Answered	Claimant Abandoned	Blocked from Queue
IC*	60,045	58,839	50,711	8,128	1,206
Inquiry	202,669	66,841	57,802	9,039	135,828
Q3 ***	18,311	18,311	14,749	3,562	0
Total				20,729	137,034

May

Dates: 5/2/10 - 5/29/10					
Calls	Total Calls	Received in Queue	Agent Answered	Claimant Abandoned	Blocked from Queue
IC	38,965	38,590	35,254	3,336	375
Inquiry	121,927	55,851	48,736	7,115	66,076
Q3	14,447	14,447	10,792	3,655	0
Total				14,106	66,451

June

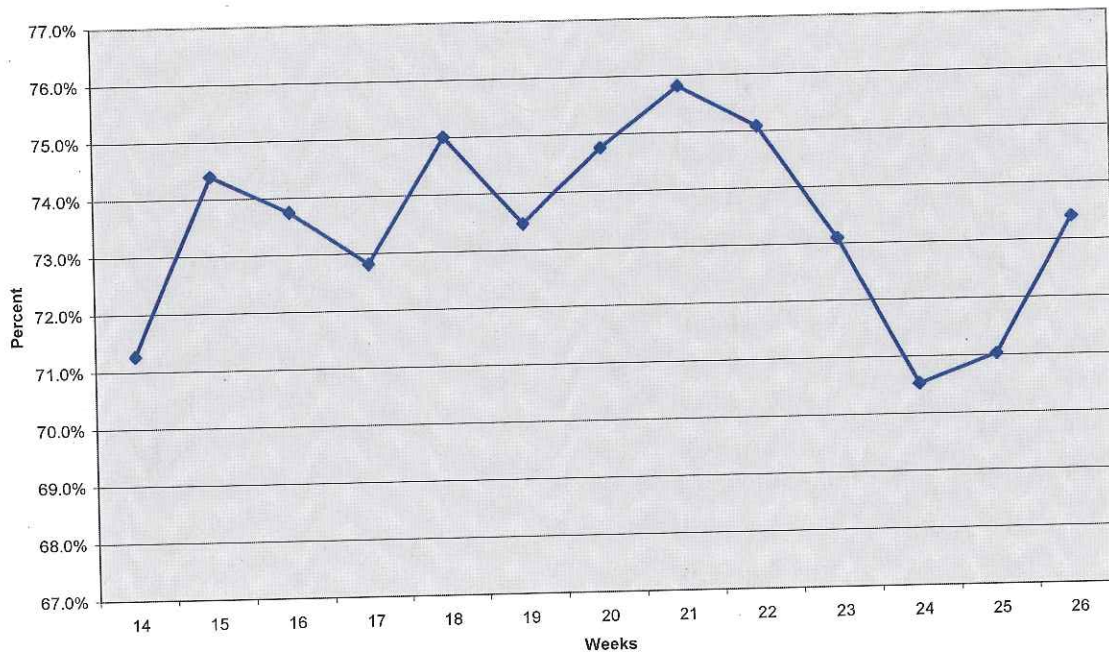
Dates: 5/30/10 - 6/26/10					
Calls	Total Calls	Received in Queue	Agent Answered	Claimant Abandoned	Blocked from Queue
IC	57,612	53,709	45,162	8,547	3,903
Inquiry	218,744	36,146	32,095	4,051	182,598
Q3	15,960	15,960	11,395	4,565	0
Total	292,316	105,815	88,652	17,163	186,501

* IC=Initial Claims

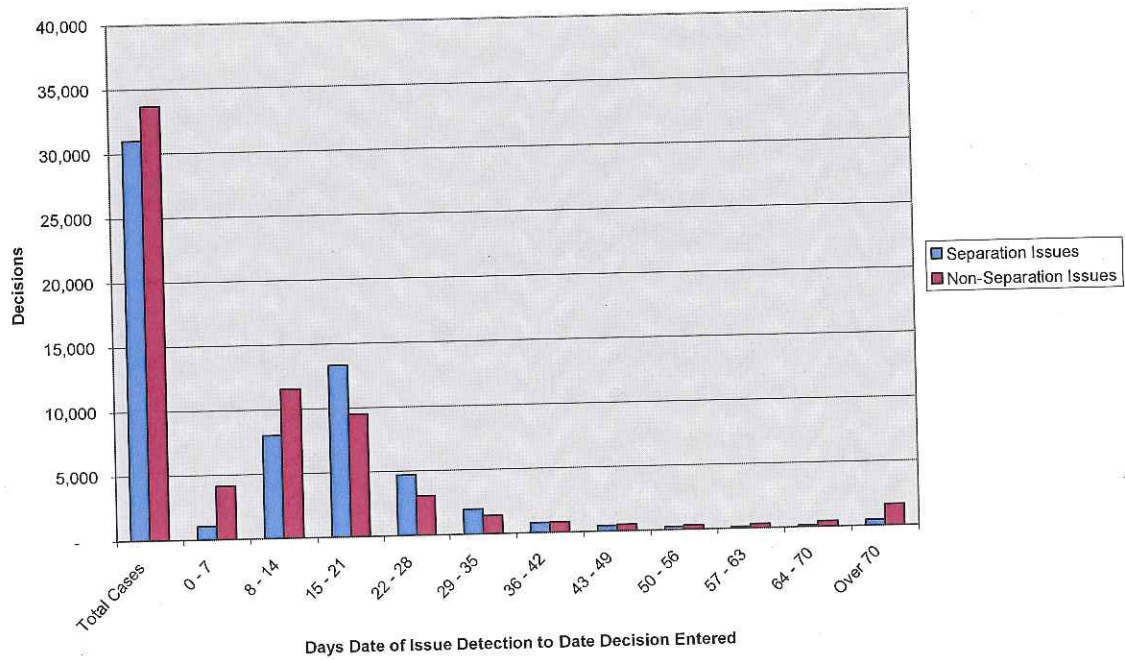
** Inquiry=Inquiry calls relating to specific claims and general information

*** Q3=Calls in response to specific requests from UI staff for claimant information

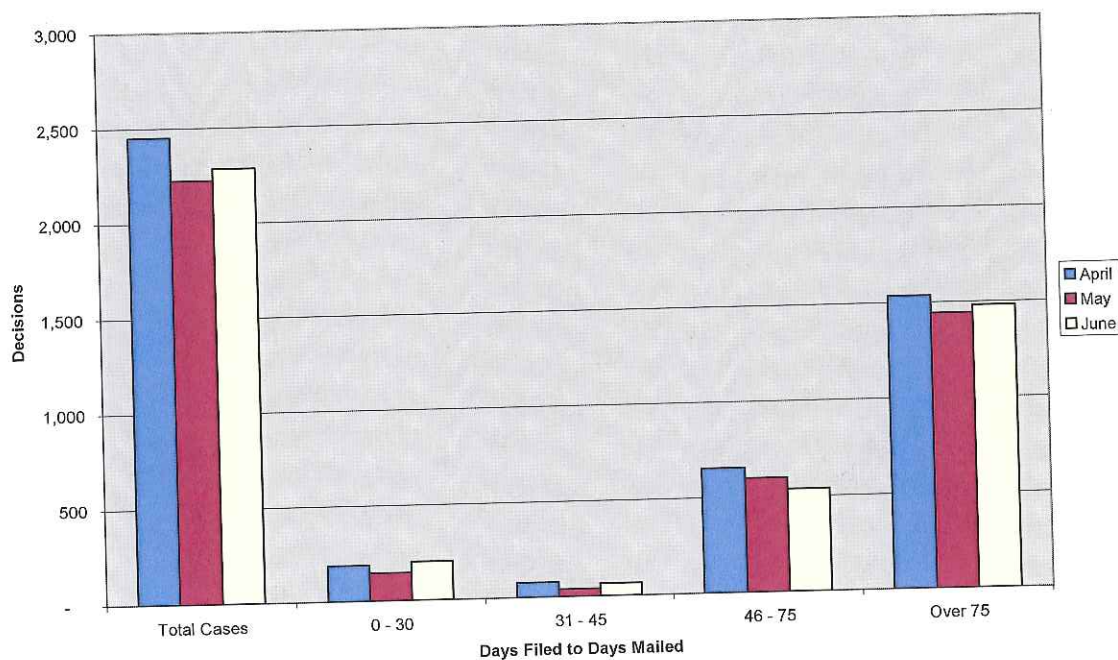
% Adjudication Decisions Timely by Week
April - June 2010



Time Lapse Adjudication Decisions (Regular UI)
April - June 2010



**Appeals Decisions - Lower Authority
April - June 2010**



ETA-9054 Lower Authority Appeals Time Lapse

Month	0 - 30 Days	31 - 45 Days	46 - 75 Days	Over 75 Days
April	188	77	654	1,533
May	145	39	598	1,442
June	203	65	537	1,480
Total	536	181	1,789	4,455

FISCAL INFORMATION

Fiscal Year Report Elements for the period: April 2010- June 2010		
Allotment Line Code and Name	Quarterly Budget	Quarterly Expenditures
Line 1 - Permanent/Project Salaries	\$8,736,947	\$ 7,535,175
Line 2 - LTE Salaries	\$ 509,825	\$ 131,603
Line 3 - Fringe Benefits	\$ 4,151,420	\$ 4,218,684
Line 4 - Supplies and Services (* see below for details)	\$10,767,098	\$ 8,622,189
Line 6 - Aids to Individuals/Organizations	\$ 120,000	\$ 110,248
Total Administration	\$24,285,290	\$ 20,617,899

*Line 4 -Supplies and Services Items at Object Level	Quarterly Budget	Quarterly Expenditures
Postage/Freight	\$ 2,796,642	\$ 2,400,383
Rent (including maintenance expenses)	\$ 623,987	\$ 550,662
PR-S General Admin (see Note 1 below)	\$ 1,519,500	\$ 1,197,845
PR-S Applications Development (software programming charges)	\$ 1,418,830	\$ 1,159,973
Communications (phone charges. Including 800 numbers)	\$ 683,250	\$ 559,255
All Other Supplies and Services	\$ 3,724,889	\$ 2,754,072
Total Line 4 - Supplies and Services	\$10,767,098	\$ 8,622,189

Note 1

PR-S General Admin includes an allocated share of the expenses incurred for services provided by the staff of Finance, Policy and Budget, Human Resources, Payroll, Technical Computer Support, Administrator's Office and the Secretary's Office (the allocation/share of this expense is based on utilized positions within the UI division per month.)

Program Staffing

Number of Unemployment Insurance Staff	Current Quarter	Prior Quarter	Difference
Claims Specialists	241	218	23
Claims Support	43	41	2
Adjudication	209	187	22
Adjudication Support	30	30	-
Administrative Law Judges Appeals	36	30	6
Appeals Support	28	25	3
TOTAL Individuals	587	531	56